

Subject: Coronavirus Update - March 24, 2020
Date: Tuesday, March 24, 2020 1:24:33 PM

Good afternoon,

The following message was sent to all students this afternoon:

Dear Chaffey College Students:

As we prepare to transition all courses to remote delivery on **Monday, March 30, 2020**, Chaffey College wants to inform you of resources and information available that will help you with this transition.

Finding Your Classes

The homepage of the Chaffey College website has been changed to make it easier to find information on your classes. The new site is live at the same domain name www.chaffey.edu. There, you will find information on your classes as well as how to access online software, including Canvas, Cranium Café and Zoom. Help Chats and video tutorials are also available on the site, including a 24/7 help line for Canvas at 1-833-286-2860. We encourage you to start exploring these areas now so you are ready to access your classes online.

Recommended WIFI Options

The College has posted a list of low-to-no-cost WIFI options on the website. This list can be accessed [here](#).

Accessing Office 365 for Microsoft

For those of you not already using Office 365 for Microsoft for free, please visit <https://www.microsoft.com/en-us/education/products/office>. This will give you access to the Office 365 suite software.

College Chromebooks

If you reserved a Chaffey College Chromebook, the first batch were delivered today in Rancho Cucamonga and will be delivered in Chino and Fontana tomorrow. These devices are loaned for you to check out for the spring semester. If you enroll in summer classes, you will be able to keep the equipment for that session too.

In addition to classes moving to an online platform, so are student support services, with areas already on Canvas. The College understands the challenge it can be for our students going from a face-to-face class to an online one. We are building in support to help you through this process. We ask you to be brave through this unprecedented time and not give up on your academic goals.

We are here to help you through this.

Thank you,
Laura Hope
Associate Superintendent of Instruction and Institutional Effectiveness