

From: [Melissa Pinion](#)
To: [Melissa Pinion](#)
Subject: Coronavirus Update - April 1
Date: Wednesday, April 1, 2020 12:52:07 PM

Good afternoon,

The following message has been sent to all students:

April 1, 2020

Dear Chaffey College Students:

I would like to welcome you back to Chaffey College after our extended spring break. As you may know, we used that extra time to further transition our faculty and staff to online platforms so that the college can continue providing you with instruction and student support services virtually due to the ongoing pandemic.

As this week progresses, I hope you are adjusting to your online learning. All instruction is online. Additionally, we have student support services online including, but not limited to: admissions, counseling, library services, success centers and financial aid. We also have help chats with staff ready to answer your questions in real time. I understand that this transition is challenging, but every employee at Chaffey College is dedicated to supporting you throughout this time. Your continued success is our priority.

Many of you have reached out with questions resulting the impacts COVID-19 has brought to Chaffey, and I will address some of them here. I have also asked Associate Superintendent of Instruction and Institutional Effectiveness Laura Hope and Associate Superintendent of Student Services and Legislative Engagement Dr. Eric Bishop to provide you with more details on next steps for Chaffey College. You can expect to receive email correspondence from them both later this week.

Chromebook Devices and Distribution

For students who have reserved a Chromebook device from the college, distribution will happen this week. Please check your student email for updates.

2020 Commencement

The current pandemic has stopped our nation from its daily operations. As a result, **Chaffey College is postponing its 2020 Commencement celebration.** The future date is undetermined at this time. All students planning to participate will be notified of next steps.

College Events

All college events on campus are canceled until the end of the spring term.

Enrollment Fees and Refunds

- The college is working to address enrollment fee refunds for students. More information on

this will follow.

- Since students are currently not permitted on campus, many questions have been asked about the student parking fee. As we are in the middle of the term, the college is preparing to provide a 50% refund/credit to all students who paid for parking. The details on how this will be provided and when are currently being determined. All students will receive information on this as it develops.

Student Health Services

Chaffey College Student Health Services will continue providing health and mental care services through a virtual platform through the end of the spring 2020 term. Information on how to access these services has been sent to students via email.

Please continue to check your student emails for more updates. Stay strong and remember, we are here for you.

Thank you,

Henry D. Shannon, Ph.D.
Superintendent/President